



# Healthy Kids Monthly

## Spread the Word...

We are enrolling children 0-5 years in our community. We will find the right health care program for your child.

## CAA Follow-Up

During the health insurance enrollment process CAA's assess a families need for health insurance as well as refer to community based organizations, mental health services and much more. Follow-up after enrollment is an important method in finding out if the family actually received the services they were seeking.

The following are commonly asked follow-up questions used by CAA's after enrollment into a health insurance program:

- Have you received your Welcome Letter?
- Have you received your Medical & Dental insurance cards?
- Has your child visited a doctor, dentist and eye doctor within the last 3 months? Yes, when? Or No, why not?
- Has there been any changes in address, phone number, family size?
- Have you had to contact customer service for medical, dental or vision? If so, tell me about your experience.

For more assistance with follow-up please contact the Tulare County Healthy Kids program at 559-622-8650

## Healthy Kids Presentation and CAA Trainings

To schedule a Healthy Kids presentation or CAA training contact Selina Escobar at 559-622-8650.

## UPDATES...Updates...updates...

### Tulare County Healthy Kids program—

- Families have a choice to pay their monthly premiums Month to Month or Quarterly (3 months) effective December 1, 2009. This does not effect those families currently on premium assistance
- Healthy Kids application has a line to enter mailing and a line for home address, please enter both—updated applications are on the Healthy Kids website

### Healthy Families program— [www.healthyfamilies.ca.gov](http://www.healthyfamilies.ca.gov)

- As of November 1, 2009 premiums and co-pays have increased
- As of November 1, 2009, dental plan choices for families who do not have any child enrolled in Healthy Families for 2 consecutive years and new children will have limited dental plan choices during the first two (2) consecutive years of enrollment. This means that the children **cannot** choose Delta Dental or Premier Access if other dental plans are available in their county and zip code area.



## Healthy Kids stats...

- 233 children ages 0 to 5 years
- For the period of July 1, 2009 to December 1, 2009 Porterville has the largest number of newly enrolled children into the HK 0 to 5 program for all of Tulare County
- Nora Baca and Lupe Chapa with FHCN have tied for the most newly enrolled children in the HK 0 to 5 program for the period of July 1, 2009 to December 1, 2009.
- According to research conducted by USC, Healthy Kids members across California utilize hospital emergency rooms less than Medical and Healthy Families members!

Insurance Plans Contact Info.  
Health Net—1-888-231-9473  
Delta Dental—1-877-580-1042  
VSP—1-800-877-7195

First 5 Tulare County  
3435 South Demaree, Suite A  
Visalia, Ca 93277 559-622-8650  
[www.healthykidstulare.org](http://www.healthykidstulare.org) or  
[www.healthykidstcespanol.org](http://www.healthykidstcespanol.org)

## New contact information for Healthy Kids 6-18 program!!!

To inquire about children ages 6-18 already enrolled in the Healthy Kids program, please call Rosalba Ibarra at 559-737-4660 x 2522 or email [Ribarra@tularehhsa.org](mailto:Ribarra@tularehhsa.org)