



Healthy Kids Monthly

Mailing Address vs. Home Address

Thank you for all of your hard work and patience in working with families in need of children's medical insurance. While we want to help families as quickly as possible, it has become apparent that correct mailing information is not always being provided. This delays health services to the children. I'd like to encourage all CAA's to talk with their families to ensure that a mailing address is included on the application.

A mailing address is where the family receives their mail and this may be different from their home address. The mailing address is sometimes a P.O. Box. The mailing address is where the family receives all letters, insurance cards and invoices as Healthy Kids members.

A home address is their place of residence and often a family does not receive mail at this address. The home address is also needed to show proof of residency.

Please include a mailing address and home address on the Healthy Kids application. Call Vera Rodriguez at 559-622-8650 or 1-877-613-KIDS (5437) with questions about mailing address vs. home address.

Keep our Kids Covered

As a CAA, you've spent a lot of time working with an applicant by gathering information, filling out forms, and getting to know the family. All that effort can be lost if the parents do not pay their monthly premium. Let's educate our families on the importance of staying up-to-date with their monthly premiums. In doing so, we will help children stay enrolled in the Healthy Kids program.

Healthy Kids coverage often ends because families do not pay their premiums.

First 5 Tulare County
3435 South Demaree, Suite A
Visalia, Ca 93277
559-622-8650



Insurance Plans Contact Info.
Health Net—1-888-231-9473
Delta Dental—1-877-580-1042
VSP—1-800-877-7195

Useful Info for CAA's...

To inquire about children ages 6-18 already enrolled in the Healthy Kids program, please call Noah Whitaker at

559-737-4660 x 2610
or email

NWhitake@tularehhsa.org

Healthy Kids Enrollment

Many of you have inquired about Healthy Families wait list children possibly qualifying for the Healthy Kids program. Thank you for the tremendous interest and commitment to families of our communities by seeking health insurance coverage for children 0 to 5. As of today and until further notice the current Healthy Kids enrollment eligibility still applies. Please only submit eligible Healthy Kids applications for children 0 to 5 years, applications deemed ineligible will be returned to you.

Please continue to call Vera Rodriguez or myself at 559-622-8650 for question regarding eligible new enrollments and active members in the Healthy Kids program. You may also call Health Net customer service at 1-888-231-9473 with questions regarding current Healthy Kids members.

Who qualifies for Healthy Kids?

- Children who do not qualify for Healthy Families program, full scope Medi-Cal or no-cost Medi-Cal
- Children 0 thru 5 years
- Children living in Tulare County